

We can help with:

- Advocacy
- Allied Health
- Aged Care
- Carer/Respite/Support
- Community Health
- Children and adolescents
- Counselling
- Financial counselling
- Hospice
- Hospital (private and public)
- Information about palliative care
- Nursing
- Practical information
- Transport
- Spiritual support
- Grief, loss and bereavement

" Now I feel that I have someone to help me navigate the system. I feel more confident in doing this...as sometimes it just feels so overwhelming."

Naomi (Roma)

" I am so grateful that I made that call to the Palliative Care Helpline. Now I know I am not alone."

Warren (Logan)

How do I contact the service?

1800 772 273

Monday – Friday 9 a.m to 5 p.m

www.palliativecarehelpline.org.au

e: info@palliativecarehelpline.org.au



palliative care
HELPLINE



palliative care
HELPLINE

1800 772 273



Support

for you, your family and friends

Information
and Assistance

for service providers



Care when you need it most

The Palliative Care Helpline

offers free information, emotional and spiritual support and counselling to all Queenslanders who are affected by life limiting illness.

Grief, loss and bereavement support is also available.

The service is operated by clinical nurses, social workers and counsellors who understand the impact of illness, dying and loss.

The telephone service is available from

9.00 am to 5.00 pm Monday to Friday.

1800 772 273

The service can also be accessed via our website and email.

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Death and dying affect us all at some stage in our lives

Being diagnosed with a life limiting illness can be an overwhelming experience.

Being a carer for someone at home or in care can be a daunting task.

Whether you are a patient, family member, neighbour or friend the Palliative Care Helpline can assist you. We can give you emotional support, counselling or information to connect you with appropriate support and services within your geographical area.

Palliative Care Helpline provides telephone and online information about:

- Palliative Care
- Contact details and referral to local services who can help
- Information on the choices available to you
- Information about Advance Care Planning, Wills, Enduring Power of Attorney, Advance Health Directives
- Planning for end of life care
- Counselling and emotional support



For Service Providers

Talking about palliative care can be challenging, not only for clients and carers, but for professionals as well.

The Palliative Care Helpline offers advice for service providers and health professionals caring for people with a life limiting illness. Nurses, social workers and counsellors who are experienced in the physical, emotional and practical aspects of palliative care can provide information, support and access to resources and relevant literature.

1800 772 273

*"It was such a help to email
Palliative Care Help Line.
I got the best possible information
and support regarding end of life
issues for my client.
It really made a difference."*

Lisa (Cairns)